



North Tyneside  
Carers' Centre

## **January – Young Carers' Forum**

Date: 21st January 2025

Attendees: 5 young carers

### **Discussion topic:**

#### **North Tyneside Carers' Centre Website**

The group had a chance to review NTCC's website. They were encouraged to share their views on the current website content, images and ease of use.

They shared what changes they would like to see which included a clearer menu to be able to navigate to pages with ease.

They would like a clear pathway of what support would be offered should they be referred to us.

The group spoke openly about contacting us. They shared that a WhatsApp community group would be great as they do not always know where to find things or how to sign up for activities or events.

### **Breaks and Activities**

Discussion was held around how we ensure the service can accommodate the number of referrals that NTCC receive. The members agreed that all carers need a chance to attend activities therefore the service should ensure everyone gets a chance to be invited to groups and activities.

NTCC should then ensure they offer a place fairly and enable each carer an opportunity to attend at least one activity.

Next session to be held: **Tuesday 4th March 2025**

## **Wallsend Customer First Centre**

Next discussion topics-

Assessment Paperwork